

## BEING DEPENDABLE

Being dependable means being reliable and trustworthy. You finish what you start to the best of your ability. You say no when you have to, so you don't over-commit and then fail to meet promises made. You are truthful and you respect your time and other people's time and most importantly you live by your values.

Being dependable at work is very important to employers. They need staff that they can trust and rely on to do the job without having to keep a close eye on them. Here are three scenarios where young people have to make choices about what to do.

***Have a read through of the following three scenarios, then answer the questions***

### 1) HARRY'S STORY

Harry is 19 and works as a labourer with Fulton Hogan. He enjoys the work. He gets to be outside, and he can work at his own pace. Harry would describe himself as being pretty chill; he doesn't have big ambitions but likes to get the job done with no hassles. His mates like working with him because he is a hard worker, and he makes them look good. The



boss has his eye on Harry; thinks he could be a supervisor one day. He plans to offer him a raise later in the month because he doesn't want to lose him.

The boss asks Harry if he could get to work early the next day to unlock the shed where all the gear is kept. He tells Harry he will be late in so asks him to do the morning briefing. He gives Harry the notes about what is to be finished the next day. Harry agrees, but he wonders how he will get in an hour earlier because there is no bus at that time of day. He doesn't stress about it, though, as he figures he can sort it out later.

After work, Harry grabs a ride with his mate to touch training. Afterwards they all have a beer together. He tells his mates about the problem. Marty lives three streets away from Harry. He works as a scaffolder and starts at 7am. He says he can drop Harry off on the way. Harry thinks this should work, as he'll need to be on site by 7am at the latest. Marty agrees to pick up Harry at 6.30am the next day.

At 6.40am, Marty still hasn't arrived. Harry texts him. Marty rings back and says he's sorry but he's feeling crook and isn't going in to work. He suggests to Harry that he should do the same. The first bus is not until 7am, and Harry's dad does not get home from his shift with the family car until 7.30am.

### **What should Harry do?**

Number the following options from 1 to 10, with 1 being the best idea and 10 being the worst.

1. Ring in sick
2. See if Marty will lend him his car
3. Beg Marty to take him to work
4. Ring his dad and ask him to come home early
5. Wake his mum and borrow money for a cab
6. Hitch-hike
7. Text his boss, explain what's happened, then catch the 7am bus
8. Ring his boss, explain what's happened, then catch the 7am bus
9. Text a work mate and see if they could go in early in his place
10. Go back to bed and do nothing

**Why do you think your number 1 is the best idea?** .....

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**Why do you think your number 10 is the worst idea?** .....

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## 2) CARLA'S STORY

Carla is 18 and works part-time as a waitress at a French restaurant in Hamilton. Carla is also going to Wintec, where she's training to become a chef. Carla works three nights a week from 5pm to around 11pm. She earns around \$400 each week.



All the waiters have an agreement that they will pool any tips and share them

equally at the end of the night. Carla feels this is fair in principle, but she also sometimes feels resentful that she gets no benefit from putting in any extra effort or working harder.

One Saturday night, Carla has a large table of 12. The people are demanding and difficult, and she must work hard to keep up with all their demands. In contrast, the other two waiters on duty have a cruisy night and don't help her.

When the group finally leaves, Carla finds they've left her three \$20 notes as a tip. She is tempted to pocket the money before the other waiters notice it. She really needs the money as her car's WOF is due.

**What should Carla do?**

Number the following options from 1 to 10, with 1 being the best idea and 10 being the worst.

1. Put the \$60 in the tip jar as agreed.
2. Put the money in her pocket and pretend the group didn't leave a tip.
3. Keep \$40 and put \$20 in the jar.
4. Keep \$20 and put \$40 in the jar.
5. Talk to the other two waiters and make a case for why she should get to keep some or all of the money.
6. Ring the boss and discuss it with them.
7. Pretend she feels sick and go home, "forgetting" to put the money in the jar. This will give her time to think about what she should do.
8. Tell the other two that she is keeping the money because she earned it by doing all the work by herself.
9. Ask the others if she could have it because she needs it for the WOF and she will pay it back by not taking her share of the tips over the next week.
10. Something else: \_\_\_\_\_

**Why do you think your number 1 is the best idea?** \_\_\_\_\_

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**Why do you think your number 10 is the worst idea?** \_\_\_\_\_

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### 3) SEFO'S STORY

Sefo is 18 and works as an apprentice mechanic. He loves cars, and this is his dream job.

Sefo owns an older Subaru Legacy, which he does up on weekends. He is working on the very same model of car in the garage now. The car blew a head gasket, and the driver had continued to drive it, so the whole gasket on both sides needs to be replaced.



As Sefo pulls the gasket out, he realises that he could use some of the old parts on his car. The owner is clearly very wealthy and wants everything replaced with new parts. Sefo considers whether he should take the old parts or not.

#### What should Sefo do?

Number the following options from 1 to 8, with 1 being the best idea and 8 being the worst.

1. Take nothing as that would be stealing.
2. Take only what he absolutely needs.
3. Ask the owner of the car if he can have the old parts.
4. Ask his boss, the owner of the garage, if he can have the parts.
5. Offer to buy the parts from the owner.
6. Pretend to throw out the old parts but actually keep them.
7. Text a mate to get their opinion.
8. Something else: \_\_\_\_\_

**Why do you think your number 1 is the best idea?** \_\_\_\_\_

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**Why do you think your number 8 is the worst idea?** \_\_\_\_\_

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